

# Library and Knowledge Services case study

**PHU Library and eLearning Services, Portsmouth Hospitals University NHS Trust**

**Case Study: Professional Identity**

19/4/2021

## Reason for enquiry

Sue Metcalfe, Head of Quality, has taken on a new role in Professional Identity to try and improve personnel and team working concerns within the Trust. Sue reached out to Rebecca Howes, Clinical Librarian, as she prepares for this new role and to discover what Professional Identity research and guidance there is.

## What the knowledge and library specialist did

Rebecca was able to quickly find a number of articles and abstracts that explained what Professional Identity using the healthcare databases and a general scoping search of NHS England resources.

Rebecca also set up a current awareness alert on this topic to keep Sue informed as she progresses through her role. It alerts Sue to the latest information from the academic literature every month.

# Impact of input from the library and knowledge service

The resources found by Rebecca have formed the basis of discussion between Sue and the Nursing Leadership team surrounding the role in promotion of professional identity. The articles and webpages found have been used to begin the future planning of the role within Portsmouth Hospitals, and the current awareness alert will continue to inform this planning.

## Immediate Impact

Sue Metcalfe said: “Very helpful. Focussed thoughts and planning”

Keeps Sue informed as she progresses through her role

## Probable future Impact

Sue Metcalfe said: “Will inform the Job Description and the role”

## Submission by:

Sue Metcalfe, Head of Quality

## For further information on how you can get similar support contact your local NHS library and knowledge service.